**GENERAL INFORMATION**

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| **HOTEL NAME** | **LONG BEACH** | | |
| **CLASSIFICATION** | **5 Stars Hotel** | | |
| **ADDRESS** | Türkler Mah. Akdeniz Bulvarı No: 26 Alanya – ANTALYA – TÜRKİYE | | |
| **TELEPHONE** | +90 242 534 10 10 ( pbx ) | | |
| **FAX** | +90 242 534 10 23 | **ACCOUNTING** | +90 242 534 10 24 |
| **COMMERCIAL TITLE** | Hayat Sağlık Hizmetleri Yat. İşl. Turz. Taah. Tic. ve San. A.Ş. | | |
| **TAX ADMINISTRATION** | Doğanbey | **TAX NO** | 460 001 0837 |
| **WEB PAGE** | **www.longbeach.com.tr** | **@-MAIL** | **info@longbeach.com.tr** |
| **SALES & MARKETING** | **sales1@longbeach.com.tr** | **RESERVATION** | **reservation@longbeach.com.tr** |
| **ACCOUNTING** | **muhasebe@longbeach.com.tr** | **FRONT OFFICE** | **fo@longbeach.com.tr** |
| **IOS APPLICATION** | <https://play.google.com/store/apps/details?id=com.artin.longbeach> | | |
| **ANDROID APPLICATION** | <https://apps.apple.com/tr/app/long-beach-hotels/id1620401063?l=tr> | | |
| **OPENED DATE** | 2006 | | |
| **RENOVASYON** | In 2017, Hayat Restaurant, A'la Carte Restaurants, SPA Center and Fitness Center located in the Main Building. 2019 piers and piers, 2020 rooms, lobby and Patisseri, Gazebos. | | |
| **NEW FACILITIES** | 247 rooms in 2014, Harmony Reception- Lobby, Harmony Lobby Bar, Terazza Bar, Harmony Sense Pool, Relax Pool, Vanilie Patisserie, Harmony Restaurant, Harmony Spa Center, Harmony Indoor Pool, Sense Snack & Bar, Asien Cousine Restaurant, Meeting Hall -Foyer, Shopping Center, Tunnel, Infinity Pool, ( Salt Water ), Children's Pool (Salt Water), Turkish Cousine Restaurant, Stage Snack & Bar, Beach area Mini Club, Harmony Pier, Tropical Island – Aquatower, Villas Area and Villa Rooms. Lapiano Restaurant, Elevator count become 10 – Pirate Aqua Tower – Adventure Park with Rope, 2019 Surf Pool. | | |
| **CERTIFIED DOCUMENTS** | ISO 9001:2015 ve ISO 22000:2015 | | |
| **ACREAGE** | 93.000 m² | | |
| **TOTAL ROOM** | **1.020** | **TOTAL BED** | **2.500** |
| **DISABLED ROOM** | **11** | **TOTAL BED** | **22** |
| **INFORMATION** | Usable indoor and outdoor places with wheelchair | | |
| **BEACH** | 600 mt. – Sand and gravel | | |
| **COUNT of ELEVATOR** | 16 | | |
| **TRANSPORTATION** | Taxi, Minibus and Bus | | |
| **PARKING AREA** | Openair for 100 wehicle, Indoor for 25 wehicle | | |
| **CREDIT CARD** | Visa, Mastercard | | |
| **PETS** | Not allowed | | |
| **INTERNET ACCESS** | Wi-fi connections in all rooms and general area | | |
| **CHECK IN / OUT TIME** | Check In Time 14:00 and Check Out Time 12:00 | | |
| **VOLTAGE** | 220 V | | |
| **SHOPING CENTER** | 5 km. – Avsallar | | |
| **AIRPORT** | Antalya – 90 km, Gazipaşa 60 km. | | |
| **HOSPITAL** | Alanya – 20 km. | | |
| **HISTORICAL PLACES** | Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km. | | |
| **CABLE CAR** | Alanya – 22 km, Tahtalı – 150 km | | |
| **HORSE FARM** | 35 km | | |
| **SEA PARK** | 200 m | | |
| **RAFTING** | Köprülü Canyon – 80 km | | |

**ROOMS**

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| **ROOM TYPES** | | **STANDARD ROOM** | **SUPERIOR STANDART ROOM** | **DISABLE** | **FAMILY DUPLEX R.- FAMILY R. - FAMILY ROOM WITH BUNKBED LAND VIEW** | **FAMILY ROOM SEA VIEW** | **DUPLEX FAMILY SUIT ROOM** | **FAMILY SUIT ROOM** | **SWIM UP ROOM** | **DUPLEX SWIM UP ROOM** | **CHALET** | **VİLLA GROUND FLOOR** | **VILLA UP FLOOR** | **SUIT** |
| **TOTAL of ROOMS** | **1020** | **558** | **180** | **11** | **68** | **55** | **30** | **12** | **10** | **10** | **24** | **24** | **24** | **14** |
| **Sea View Rooms** | **420** | 244 | 86 | - | - | 55 | 15 | 6 | - | - | - | - | - | 14 |
| **Land View Rooms** | **600** | 314 | 94 | 11 | 68 | - | 15 | 6 | 10 | 10 | 24 | 24 | 24 | - |
| **Min. - Max. Capacity** | | 2/  2+1/  3 | 2+2/ 3+1 | 2+1/ 3 | 4 / 3+2/ 2+3 / 4+1 | 4 / 3+2/ 2+3 / 4+1 | 5+2 / 6+1 | 4+1 | 2/ 2+1 | 3+1/ 4 | 3+2/ 2+3/ 4+1 | 4+1 | 4+1/ 6+1 | 2+1 / 4+1 |
| **m²** | | 28 – 33 m² | 33 m² | 30 m² - 33 m² | 35 - 45 m² 50 – 55 m² | 35 - 45 m² 50 – 55 m² | 75 m² | 60-85 m² | 30 m² | 49 m² | 43 m² | 40 m² 56 m² | 40 m² 56 m² | 53-58 m² - 110 m² |
| **With 2 Bedrooms** | | - | - | - | √ | √ | √ | √ | - | - | √ | √ | √ | √ |
| **With 2 WC – Bath** | | - | - | - | - | - | √ | - | - | - | - | √ | √ | √ |
| **Shower** | | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| **Bathtub** | | √ | √ | - | √ | √ | √ | √ | - | - | - | - | - | √ |
| **Jakuzi – Bathtub - Shower** | | - | - | - | - | - | - | - | - | - | - | - | - | √ |
| **Sauna** | | - | - | - | - | - | - | - | - | - | - | - | - | √ |
| **Sofa** | | √ | √ | - | √ | √ | √ | √ | √ | - | √ | √ | √ | √ |
| **LED TV** | | √ | √ | √ | - | - | - | - | √ | √ | - | √ | - | - |
| **2 LED TV** | | - | - | - | √ | √ | - | √ | - | - | √ | √ | - | √ |
| **3 LED TV** | | - | - | - | - | - | √ | - | - | - | - | - | √ | - |
| **Split AC** | | - | - | - | - | - | - | - | - | - | √ | - | - | - |
| **VRV AC** | | √ | √ | √ | √ | √ | √ | √ | √ | √ | - | √ | √ | √ |
| **Free Wi-fi, Minibar, WC, Hair Dryer, Direct Phone Lİne in Room & Bathroom, Satellite TV Broadcasting, Music Channels at SAT, Kettle, Digital Safe Box ( free of use ), Laminate & Carpet Flooring, Key System with Card, Wardrope, Space for Luggages, Fire Alarm System, Make Up Desk & Chair, Sofa, Curtain, Mirror, Picture, Ladder.** | | | | | | | | | | | | | | | |

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| **ROOM SERVICES** | **ROOM CLEANING** | **SHEET CHANGING** | **TOWEL CHANGING** | **BEACH TOWEL CHANGING** | **ROOM SERVICE** | **MINIBAR** |
| **Once in 3 Days** | ● | √ | ● | ● | ● | ● |
| **Everyday** | √ | ● | √ | √ With Card | ● | √ |
| **Paid** | ● | ● | ● | ● | √ | ● |
| **Unpaid** | √ | √ | √ | √ | ● | √ |
| **24 Hours** | ● | ● | ● | ● | √ | ● |
| At arrival day minibar is filling with water, mineral water, fizzy drinks and juices. Next days minibar is refilling just with water and mineral water. Kinf of tea and coffee renew everyday one time. | | | | | | |

**FOOD & BEVERAGE SERVICE**

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| **FOOD SERVICES** | **SERVICE HOURS** | **SERVICE TYPE and LOCATION** | **PERSON CAPACITY** | | |
| **CLOSED** | **SEMI CLOSED** | **OPEN** |
| **Breakfast** | 07:00 - 10:00 | **Hayat Restaurant I - Open Buffet** | 1.000 | 500 | ● |
| 07:00 - 10:00 | Harmony Restaurant I - Open Buffet | 297 | 221 | ● |
| **Late Breakfast** | 10:00 - 11:00 | **Hayat Restaurant II- Open Buffet** | 200 | 250 | ● |
| 10:00 - 11:00 | Harmony Restaurant I - Open Buffet | 297 | 221 | ● |
| **Lunch** | 12:30 - 14:30 | **Hayat Restaurant I - Open Buffet** | 1.000 | 500 | ● |
| 12:30 - 14:30 | Harmony Restaurant I - Open Buffet | 297 | 221 | ● |
| **Dinner** | 18:30 - 21:15 | **Hayat Restaurant I - Open Buffet** | 1.000 | 500 | 300 |
| 18:30 - 21:15 | Harmony Restaurant I - Open Buffet | 297 | 221 | ● |
| **Villa Breakfast \*** | 07:30 - 11:00 | Villa Restaurant | 144 | ● | 98 |
| **Villa Cake & Fruit Time \*** | 15:30 - 17:00 | Villa Restaurant | 144 | ● | 98 |
| **Villa Dinner \*** | 19:00 - 21:15 | Villa Restaurant | 144 | ● | 98 |
| **Breakfast Snacks** | 10:00 - 11:00 | Aqua Amphi Bar | ● | ● | 40 |
| **Snack Aperitif** | 11:00 - 18:00 | Aqua Amphi Bar | ● | ● | 40 |
| **Gözleme - Buttermilk** | 11:00 - 17:00 | Gözleme Area | ● | ● | √ |
| **Patisserie** | 11:00 - 18:00 | Madeleine Patisserie | 100 | ● | 50 |
| 11:00 - 18:00 | Vanilia Patisserie | 100 | ● | ● |
| **Snacks** | 12:00 - 17:00 | Mare Snack & Bar | ● | ● | 224 |
| Lapiano Snack | ● | 172 | ● |
| Tropicana Snack & Bar | ● | ● | 100 |
| Stage Snack & Bar | ● | ● | 152 |
| Sense Snack & Bar | ● | ● | 50 |
| **Bonfrit - Hot Dog - Hamburger** | 12:00 - 17:00 | Beer Garden | ● | ● | 50 |
| **Ice Cream** | 14:30 - 16:30 | Madeleine Patisserie, Mare Snack, Fantasia Havuz Bar, Villa Bar, Sense Havuz Bar Stage Snack Bar | ● | ● | √ |
| **Lokma - Waffle** | 16:00 - 17:00 | Mare Snack | ● | ● | 224 |
| **Night Snack** | 23:00 - 01:00 | Lapiano | 100 | ● | ● |
| **Continental Breakfast** | 01:00 - 07:00 | Lapiano | 100 | ● | ● |
| Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Villa Restaurants. | | | | | |

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| **BEVERAGE SERVICE PLACE** | **SERVICE HOURS** | **CONCEPT** |
| **Panaroma Lobby Bar** | 10:00 - 00:00 | Ultra All Inclusive |
| **Long Wave Lobby Bar** | 10:00 - 02:00 | Ultra All Inclusive |
| **Fantasia Pool Bar** | 10:00 - 00:00 | Ultra All Inclusive |
| **Aqua Waterfall Bar** | 10:00 - 18:00 | Soft Drinks - Beer |
| **Villa Bar** | 10:00 - 19:00 21:00 - 23:00 | Ultra All Inclusive |
| **Beer Garden** | 10:00 - 18:00 | Soft Drinks - Beer - Hot Drinks |
| **Vitamin Bar ( Extra Charge )** | 10:00 - 18:00 | Fresh Fruit Juices |
| **Madeleine Patisserie** | 10:00 - 00:00 | Ultra All Inclusive |
| **Mare Snack & Bar** | 10:00 - 00:00 | Ultra All Inclusive |
| **Beach Bar** | 10:00 - 18:00 | Soft Drinks - Beer - Wine |
| **Aqua Amphi Bar** | 10:00 - 23:15 | Local Alcoholic & Nonalcoholic Beverages |
| **Tropicana Snack & Bar** | 10:00 - 17:00 | Local Alcoholic & Nonalcoholic Beverages |
| **Tropicana Disco Bar \*** | 23:30 - 02:30 | Ultra All Inclusive |
| **Blend Coffee and Ice Cream Corner (Extra Charge)** | 10:00 - 23:00 | Special Coffee and Ice Cream |
| **Terazza Bar** | 16:00 - 00:00 | Ultra All Inclusive |
| **Lobyy Long Bar** | 10:00 - 02:00 | Ultra All Inclusive |
| **Vanilia Patisserie** | 10:00 - 17:00 | Hot Drinks |
| **Sense Snack & Bar** | 10:00 - 17:00 | Ultra All Inclusive |
| **Stage Snack & Bar** | 10:00 - 18:00 | Ultra All Inclusive |
| **Aqua Amfi Bar \*** | 10:00 - 23:15 | Local Alcoholic & Nonalcoholic Beverages |
| \* Beverages Included in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages. \* There is not any service of beverages with bottles in the hotel. \* All kinds of fresh fruit juices are with extra charge. \* Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Villa Bar. | | |
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| **A'LA CARTE RESTAURANTS** | **CONCEPT** | **SERVICE HOURS** | **PERSON CAPACITY** | |
| **CLOSED** | **OPEN** |
| **Lapiano Restaurant** | Italian | 19:00 - 21:00 | 100 | ● |
| **Delphin Restaurant** | Fish | ● | 114 |
| **El Sombrero Restaurant** | Mexican Cuisine | ● | 96 |
| **Asien Cuisine Restaurant** | Far East cuisine | 44 | ● |
| **Türkisch Cuisine Restaurant** | Turkish Cuisine | ● | 120 |
| \* All A'la Carte Restaurants are with extra service fee. | | | | |
| \* The children between 00 - 12,99 ages; can have Child Menu free. | | | | |
| \* If the children between 00 - 12,99 ages have normal menu; extra service fee is charged. | | | | |
| \* Reservation is requeired to use A'la Carte Restaurants. | | | | |
| \* Service hours or presentations can be changed by management depends on season or weather conditions. | | | | |

**POOLS & AQUAPARKS**

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| **POOL & AQUAPARK** | **OPEN** | **CLOSED** | **HEATING** | **FRESH WATER** | **NUMBER of SLIDES** | **DEPTH cm** | **AREA m²** | **VOLUME m³** | **SWIMMING POOL** | **SERVICE HOURS** |
| **INDOOR POOL ®** | ● | √ | √ | √ | ● | 140 | 250 | 331 | √ | 09:00 - 17:00 |
| **Jakuzi** | ● | √ | ● | √ | ● | 40-90 | 19 | 18 | ● | 09:00 - 17:00 |
| **Kids Pool** | ● | √ | ● | √ | ● | 30 | 53 | 8 | √ | 09:00 - 17:00 |
| **ACTIVITY POOL ( Sea Water )** | √ | ● | ● | ● | ● | 140 | 650 | 910 | √ | 09:00 - 17:00 |
| **WATERFALL POOL \*** | √ | ● | √ | √ | ● | 140 | 280 | 374 | √ | 10:00 - 17:30 |
| **BIG MAIN POOL** | √ | ● | ● | √ | ● | 140 | 1.324 | 2.220 | √ | 09:00 - 17:00 |
| **Octobus Kids Aquapark** | √ | ● | ● | √ | 5 | 40 | 71 | 28 | √ | 10:00 - 17:00 |
| **LAKE HOUSES \*\*\*** | √ | ● | ● | √ | ● | 140 | 874 | 1.220 | √ | 09:00 - 17:00 |
| **RIVER HOUSES \*\*\*** | √ | ● | ● | √ | ● | 140 | 824 | 1.136 | √ | 09:00 - 17:00 |
| **Kids Pool** | √ | ● | ● | √ | ● | 30 | 88 | 16 | √ | 09:00 - 17:00 |
| **MAIN AQUAPARK \*** | √ | ● | √ | √ | 10 | 127 | 394 | 473 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **Zebra & Magic Hall Falling Pool** | √ | ● | ● | √ | 1 | 120 | 125 | 150 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **Space Hall Falling Pool** | √ | ● | ● | √ | 1 | 180 | 27 | 48 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **PIRATE AQUAPARK \*\* ( For Kids )** | √ | ● | √ | √ | 4 | 30-80 | 414 | 171 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **PIRATE AQUA TOWER \*\*** | √ | ● | √ | √ | 7 | 80 | 358 | 237 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **Pirate Aqua** | √ | ● | ● | √ | 3 | 80 | 276 | 221 | ● |
| **Aqua Tower** | √ | ● | ● | √ | 4 | 40 | 41 | 16,4 | ● |
| **SURF POOL** | √ | ● | ● | √ | ● | 5 | 70 | 3,5 | ● | 09:00 - 12:00 13:00 - 17:00 |
| **HARMONY INDOOR POOL \*** | ● | √ | √ | √ | ● | 140 | 127 | 178 | √ | 09:00 - 17:00 |
| **Kids Pool \*** | ● | √ | √ | √ | ● | 30 | 7 | 3 | ● | 09:00 - 17:00 |
| **SWIM UP ROOM POOLS** | √ | ● | ● | √ | ● | 140 | 477 | 668 | √ | 09:00 - 17:00 |
| **WATERFALL POOL** | √ | ● | ● | √ | ● | 140 | 342 | 479 | √ | 09:00 - 17:00 |
| **Kids Pool** | √ | ● | ● | √ | ● | 30 | 13 | 5 | ● | 09:00 - 17:00 |
| **SENSE POOL** | √ | ● | ● | √ | ● | 140 | 174 | 244 | √ | 09:00 - 17:00 |
| **RELAX POOL** | √ | ● | ● | √ | ● | 140 | 206 | 288 | √ | 09:00 - 17:00 |
| **INFINITY POOL ( Sea Water )** | √ | ● | ● | ● | ● | 140 | 284,3 | 414 | √ | 09:00 - 17:00 |
| **Kids Pool ( Sea Water )** | √ | ● | ● | ● | ● | 30 | 17,3 | 7 | ● | 09:00 - 17:00 |
| **TROPICAL ISLAND - AQUATOWER** | √ | ● | ● | √ | 8 | 30 | 882 | 314 | ● | 10:00 - 13:00 14:00 - 17:30 |
| **®** Heating from 25.03 till 15.04 and from 15.10 till 07.11 | | | | | | | | | | |
| \* Heating at March, April, October and November. | | | | | | | | | | |
| \*\* Heating at March, April, May, October and November. Just one of the Pirate Aquapark is heating. | | | | | | | | | | |
| \*\*\* Just the guest who stay at Villa Suite, Family Chalet and Swim Up room types can use Lake & River Houses' pools. | | | | | | | | | | |
| PS: Heating periods and and service hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things  on that schedule without any information | | | | | | | | | | |

**MEETING FACILITIES**

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| **NAME of SALON** | **FLOOR** | **AREA  m²** | **HEIGHT m** | **LENGHT m** | **WIDTH m** | **CAPACITIES** | | |
| **THEATRE** | **CLASS** | **BANQUET** |
| **CEREMONY HALL** | -2 | 1100 m² | 4,4 m | 30 m | 40 m | 994 | 633 | 820 |
| \* Capacities above are the maxium counts. | | | | | | | | |
| \* Sales & Marketing department can give more informations about price and concept. | | | | | | | | |
| \* Serving free Wi-fi connections at all salons. | | | | | | | | |
| \* Standard Equipments: Kinds of Microphone, Rostrum, Projektor and Projector Curtain. Sales & Marketing department can give more informations about the equipments. | | | | | | | | |
| \* Sizes of Tables: Round Table - 180 cm, Narrow Banquet Tabel - 50 x 180 cm. | | | | | | | | |

**ACTIVITIES & SERVICES**

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| DAY ANIMATION |
| Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Darts, Various Tournaments, Competitions, Pool Games |
|  |
| EVENING PROGRAM |
| Live Music, Karaoke, Sketches, Theme Evenings, Disco, Special Shows and Shows, Guest Shows on certain days of the week. |
|  |
| FREE ACTIVITIES & SERVICES |
| Wi-fi Internet in the entire facility area, 2 Tennis Courts (1 tartan and 1 carpet turf), Amusement Park at certain hours and unlimited (Cup, Bumper Car, Swing, Ferris Wheel, Train, Gondola, Carousel), Cinema, Table Tennis, Beach Volleyball, Sauna, Turkish Bath, Fitness Center, Chess, Backgammon, Okey, Card Games which can be bought from Animation Info Desk. All Animation Activities, Use of Aquapark and All Pools, Darts, Beach, Some Imported Drinks (Alcoholic – Non-Alcoholic), Turkish Coffee. Long Beach Honeymoon Package, Open Buffet Breakfast, Late Breakfast, Lunch – Dinner, Snacks, Snacks, In-Room Safe. |
| PAID ACTIVITIES AND SERVICES |
| Lighting of Tennis Courts, Tennis Racket - Ball, 7D Cinema, Billiards, Bowling, Water Sports, Diving School, Rope Adventure Track. SPA Services such as Massage, Scrub, Beauty Salon, Foam Massage. Hairdresser, Gazebos, Laundry – Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shopping Center, Car Rental, Freshly Squeezed Fruit Juices, Babysitting, Stroller, Coin Operated Games. Bottled Drinks, Some Import and Premium drinks, Room service. Airport transfers. The stroller. There is a cover charge in A la Carte Restaurants. |
| SPA SERVICES |
| Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face - Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, Beauty Salon with Relaxation Treatments, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal - Aromatic Massages, Algae Treatments, Some SPA Programs, Scrub - Foam Massage, Herbal Baths, Chocolate Treatments. |
|  |
| FOR BABIES |
| If our guests request, Baby Bed, Bathtub, High Chair and Bottle Warmer in the Restaurant are free of charge; Baby Stroller can be provided for a fee. |
| FOR CHILDREN AGED 4 – 12 |
| Mini Club between 10:00 – 12:00 and 14:30 – 17:00 7 days a week. Free Painting, Various Games, Children's Buffet in the Main Restaurant, Playground, Mini Disco for 04-12 age group. Babysitting services are available upon request for a fee. |
| FREE HONEYMOON CONCEPT |
|  |
| Special Duvet Cover Set prepared for the room, Room Decoration with Set Up Materials, Bathrobe - Slippers, Fruit Basket, Snacks and Wine in the Room. Breakfast is served in the room on a requested day. 1 free dinner in our A'la Carte Restaurant. |
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| IMPORTANT NOTES |
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| ·       It is obligatory for the guests of the facility to wear the ARM BANDS given at the entrance during all their holidays. |
|  |
| ·       Bars, Beaches, Aquaparks, Amusement Parks and A'la Carte Restaurants are put into service at the beginning and end of the season, depending on the weather conditions. |
|  |
| ·       LUNAPARK, located in the beach area of ​​the hotel; It provides unlimited and free service at certain hours. |
|  |
| ·       Food and beverages are self-service in all presentation areas except A'la Carte Restaurants. |
|  |
| ·       In all services and services specified in this Fact Sheet; may vary according to season and weather conditions. |
| ·       There may be changes in all services and services specified in Fact Scheets during the pandemic period. |