

# SHARM ELSHEIKH

## Jaz Belvedere Resort Hotel Guide - English



Dear guest,

For your convenient during your stay, you can scan The QR Code (on the key card sleeve/TV info channel) for all the hotel facilities, out lets, menus, Spa facilities, in room dining menu and Sharm El Sheikh most famous places to explore.

Restaurants & Bars

Rehana Main Restaurant

Breakfast Buffet	07h00- 10h00
Lunch Buffet	12h30- 14h30
Dinner Buffet	19h00- 21h00

Beach & Pool Bars

Mamluk Lobby bar

Open	24h
Tea time & selection of cakes	17h00- 18h00

Sakia Pool Bar

Open	09h00- 17h00
Late Breakfast	10h30- 11h30
Snacks& Ice Cream	12h30- 17h00

Tamrhena Beach Bar

Open	09h00- 17h00
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À la carte Restaurant

Sayadeya Restaurant - International specialties	19h00 - 21h00
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\*once per stay free of charge, Prior reservation is required at least one day in advance and subject to availability. Please make your reservation in Sayadya Restaurant (10:30-12:30) Special menus for children and vegetarians are available. Please do inform us for any special dietary requirements.

## Free of charge

- One large bottle of water for the deluxe rooms and 2 large bottles of water for the superior family rooms.
- Tea & coffee facility refreshed daily
- Safe box (in the room)
- During the day tennis court and tennis rackets
- ATM machine & Exchange
- Table tennis
- The hotel features 2 refreshing pools (one is heated during winter)
  - Bocce
- Gym
  - Beach football court
- Multipurpose court
  - Kids pool heated during winter
- Kids club for children from 4 to 12 years, and Kids playground
- Beach volleyball court
- Daily animation and sport activity
  - Water aerobics
- Water polo
- Beach tennis court
- Live Music & Entertainment

## Paid

- Room Service
- Laundry services
- Tennis court lighting during nighttime
- Diving center
- Limousine services and transfer to the airport
- Water sports
- Health club (sauna, steam & Jacuzzi)
  - Snacks and beverages in the mini bar
- Beauty salon and hairdresser
- Massage treatments and Turkish bath -Pharmacy (open from 10h00 till 22h00)
- Late check-out; please check the availability with the front desk
- Fresh juices, bottled drinks, imported wines and imported alcoholic drinks
- Doctor consultation: The clinic is open from 11h30 to 12h30 & 19h30 to 20h30 (doctor on call 24 hours)
- Shops (including souvenirs, books, post cards, travel accessories, Shisha and local handcraft, etc.

## Important to know

- Breakfast & lunch Boxes: Breakfast & Lunch Boxes are to be ordered one day in advance before 20h00 in the reception.
- Beverages: Our "All Inclusive" formula is from 24h, Soft drinks, Mineral water from dispensers, local beer, Egyptian wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- Safe Box: Free of charge, for your valuable as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- Beach use: sea shoes are recommended.
- Beach towels: will be found in the room upon arrival and to change it, please call the reception on number 0
- Internet connection: Free Wi-Fi
- The reservation of sun beds is not allowed. The hotel reserved the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by lost & found office).
- Dress Code: Smart casual is recommended shorts and flip flops are not allowed.
- Check-out: at 1200 noon, please return your key and the towel cards during the check out. Kindly note that you will be charged extra for missing towels & late checkout according to hotel availability and please contact reception.
- Food Allergy: available on your request, please refer back to the restaurant manager and kitchen chef for assistance.
- Items you can borrow upon your request: Iron, and Iron board.
- Beach Do Not Disturb Sign. If you are seeking for more privacy by the beach don't forget to collect our Don't Disturb sign from our Recreation center

For any maintenance or housekeeping request, please refer to our front desk (dial 0)

wishing you a nice stay with us and for more information please do not hesitate to contact the reception