



FACT SHEET: GRAN TACANDE WELLNESS & RELAX

GENERAL INFORMATION

OFFICIAL NAME ACCOMMODATION	GRAN TACANDE WELLNESS & RELAX	
DEPOSIT REQUIRED	NO	
ADDRESS	CALLE ALCALDE WALTER PAETZZMAN, S/N	
IN TOWN/CITY/VILLAGE	COSTA ADEJE	
PHONE NUMBER	922 97 92 81	
EMAIL ADDRESS & WEBSITE	EMAIL: grantacande@dreamplacehotels.com	WEBSITE: WWW.DREAMPLACEHOTELS.COM
HOTEL GROUP / HOTEL CHAIN	DREAMPLACE HOTELS & RESORTS	
OFFICIAL CATEGORY (KEYS/STARS)	5	
YEAR OF CONSTRUCTION		
YEAR/SEASON OF LAST RENOVATION	2017	
RENOVATED AREAS	ALL	
TOTAL NUMBER OF BUILDINGS	3	
MAXIMUM NUMBER OF FLOORS	7	
TOTAL NUMBER OF ROOMS	255	
TOTAL NUMBER OF LIFTS	8	
LIFT IN EVERY BUILDING	YES	
RECEPTION	YES	24/7
CHECK-IN FROM:	15:00	
CHECK-OUT TILL:	11:00	
LATE CHECK-OUT:	YES	RATE:
COURTESEY ROOM:	YES	
LUGGAGE STORAGE ROOM:	YES	
PETS ALLOWED	NO	EXCEPT PERRO LAZARILLO
LOBBY	YES	
GARDEN	NO	
WHEELCHAIR FRIENDLY	YES	SPA (JACUZZI EXTERIOR/WATER WALKWAY)
REMARKS: WELLNESS & RELAX		

LOCATION

ACCO AND SEA DIVIDED BY ROAD	YES	SPECIFY: CALLE UNTERHACING
ACCO AND SEA DIVIDED BY BOULEVARD	NO	SPECIFY:
ON A HILL	NO	
NEAREST TOWN/CITY	NAME OF TOWN/CITY: FAÑABE	METRES/KILOMETRES:
NEAREST BEACH	NAME OF BEACH: El Duque	METRES/KILOMETRES: 50
TYPE OF BEACH (SAND, ROCKS ETC...)	SAND	
PUBLIC TRANSPORT IN MTRS/KM	BUS: YES	METRES/KILOMETRES: 50 M
	TAXI: YES	METRES/KILOMETRES: 50 M
DISTANCE IN MTRS/KM TO...	TOWN/CITY CENTRE	METRES/KILOMETRES:
	NEAREST SHOPS	METRES/KILOMETRES:
	NEAREST RESTAURANTS	METRES/KILOMETRES:
	NEAREST BARS	METRES/KILOMETRES:
SHUTTLESERVICE TO...	HOTEL	FREE/PRICE: on demand
	AERPORT	FREE/PRICE: on demand

ROOM FACILITIES

DELUXE ROOM

NAME OF ROOM TYPE	DELUXE ROOM	
MINIMAL OCCUPATION	1	
MAXIMUM OCCUPATON	2 + 2 / 3 + 0 + 1	
SIZE IN SQUAREMETRES	M2: 45	
SEPARATED LIVING ROOM	NO	
SEPARATED BEDROOM	NO	
TYPES OF EXTRA BEDS (SOFA/BUNK/REGULAR SINGLE OR TWIN)	YES / SOFA	
TELEPHONE	YES	
AIRCONDITIONING	YES	FREE
TELEVISION	YES	SATELLITE
MINIBAR	YES	PRICE (A LA CARTE): FOC (Empty)
REFRIDGERATOR	NO	N/A
SAFE	YES	FREE
COFFEE- & TEA FACILITIES	YES	6 UNITS FREE / PRICE (1,80€)
WIFI IN ROOM	YES	FREE
BATH TUB	YES	
SHOWER	YES	
HAIR DRYER	YES	
BATHROBE	YES	
SLIPPERS	YES	
BALCONY OR TERRACE	YES	
CHAIRS ON BALCONY OR TERRACE	YES	
VIEW	TYPE: NO VIEWS / SIDE SEA VIEW / FRONT SEA VIES	
REMARKS		

SUITE

NAME OF ROOM TYPE	SUITE	
MINIMAL OCCUPATION	1	
MAXIMUM OCCUPATON	2 + 2 / 3 + 0 + 1	
SIZE IN SQUAREMETRES	M2: 80	
SEPARATED LIVING ROOM	NO	
SEPARATED BEDROOM	NO	
TYPES OF EXTRA BEDS (SOFA/BUNK/REGULAR SINGLE OR TWIN)	YES / SOFA	
TELEPHONE	YES	
AIRCONDITIONING	YES	YES
TELEVISION	YES	SATELLITE
MINIBAR	YES	PRICE (A LA CARTE): FOC (Empty)
REFRIDGERATOR	NO	N/A
SAFE	YES	FREE
COFFEE- & TEA FACILITIES	YES	6 UNITS FREE / PRICE (1,80€)
WIFI IN ROOM	YES	FREE
BATH TUB	YES	
SHOWER	YES	
HAIR DRYER	YES	
BATHROBE	YES	
SLIPPERS	YES	
BALCONY OR TERRACE	YES	
CHAIRS ON BALCONY OR TERRACE	YES	
VIEW	TYPE: NO VIEWS / SIDE SEA VIEW	
REMARKS		

GOLD LEVEL JACUZZI

NAME OF ROOM TYPE	GOLD LEVEL JACUZZI	
MINIMAL OCCUPATION	1	
MAXIMUM OCCUPATON	2 + 2 / 3 + 0 + 1	
SIZE IN SQUAREMETRES	M2: 46	
SEPARATED LIVING ROOM	NO	
SEPARATED BEDROOM	NO	
TYPES OF EXTRA BEDS (SOFA/BUNK/REGULAR SINGLE OR TWIN)	NO	
TELEPHONE	YES	
AIRCONDITIONING	YES	FREE
TELEVISION	YES	SATELLITE
MINIBAR	YES	PRICE (A LA CARTE): FOC (Empty)
REFRIDGERATOR	NO	N/A
SAFE	YES	FREE
COFFEE- & TEA FACILITIES	YES	UNITS FREE
WIFI IN ROOM	YES	FREE
BATH TUB	YES	
SHOWER	YES	
JACUZZI OUTDOOR	YES	
HAIR DRYER	YES	
BATHROBE	YES	
SLIPPERS	YES	
BALCONY OR TERRACE	YES	
CHAIRS ON BALCONY OR TERRACE	YES	
VIEW	TYPE: SEA VIEW	
REMARKS		

GOLD LEVEL SWIM UP ROOM

NAME OF ROOM TYPE	GOLD LEVEL JACUZZI	
MINIMAL OCCUPATION	1	
MAXIMUM OCCUPATON	2 + 2 / 3 + 0 + 1	
SIZE IN SQUAREMETRES	M2: 46	
SEPARATED LIVING ROOM	NO	
SEPARATED BEDROOM	NO	
TYPES OF EXTRA BEDS (SOFA/BUNK/REGULAR SINGLE OR TWIN)	NO	
TELEPHONE	YES	
AIRCONDITIONING	YES	FREE
TELEVISION	YES	SATELLITE
MINIBAR	YES	PRICE (A LA CARTE): FOC (Empty)
REFRIDGERATOR	NO	N/A
SAFE	YES	FREE
COFFEE- & TEA FACILITIES	YES	UNITS FREE
WIFI IN ROOM	YES	FREE
BATH TUB	YES	
SHOWER	YES	
JACUZZI OUTDOOR	YES	
HAIR DRYER	YES	
BATHROBE	YES	
SLIPPERS	YES	
BALCONY OR TERRACE	YES	
CHAIRS ON BALCONY OR TERRACE	YES	
VIEW	TYPE: NOT SPECIFIED	

FOOD & BEVERAGE FACILITIES

RESTAURANTS	NAME OF RESTAURANT	BUFFET OR À LA CARTE	TYPE OF DISHES / THEMES	INCL. IN CONCEPT OR WITH CHARGE
RESTAURANT #1:	ZURRON MARKET BUFFET	BUFFET	INTERNATIONAL	YES (HALF BOARD)
RESTAURANT #2:	BOCANA BEACH CLUB	À LA CARTE	INTERNATIONAL	NO
RESTAURANT #3:				
RESTAURANT #4:				
RESTAURANT #5:				
RESTAURANT #6:				
RESTAURANT #7:				
REMARKS				

ALLERGY/DIET OPTIONS	We attend to all dietary restrictions (within reason)
YES/NO:	WHICH KIND:

BARS	NAME OF BAR	SELF SERVICE YES/NO	THEME/SNACKS/POOL	INCLUDED IN CONCEPT
BAR #1:	AZOTEA SUNSET RAW BAR	NO	GOURMET	NO
BAR #2:	BAR HALL	NO	DRINKS	NO
BAR #3:	SAN SEBASTIAN EXCLUSIVE PLAZA	NO	DRINKS AND SNACKS	NO
BAR #4:	BAR PISCINA	NO	DRINKS AND SNACKS	NO
BAR #5:				
BAR #6:				
REMARKS	SAN SEBASTIAN EXCLUSIVE PLAZA: EXCLUSIVE ACCESS FOR GOLD LEVEL GUESTS.			

DISCO	NO	INCLUDED IN CONCEPT NO
REMARKS		
ROOMSERVICE	YES	INCLUDED IN CONCEPT NO: A LA CARTE
REMARKS		

CONCEPT

BASIC TYPES OF STAY	YES/NO:	BUFFET OR À LA CARTE
SELF CATERING (ROOM ONLY)	NO	
BED & BREAKFAST	YES	
HALF BOARD	YES	BUFFET
FULL BOARD	NO	
REMARKS		

SWIMMING POOL FACILITIES

POOLS	FRESH OR SEA WATER	HEATED		SLIDES			THEME
POOL #1:	MAIN POOL	Y	365 DAYS	N	HOW MANY: 3	OPENING PERIOD/ TIMES:	10 A.M. – 6 P.M.
POOL #2:	INFINITY POOL	Y	365 DAYS	N	HOW MANY: 1	OPENING PERIOD/ TIMES:	10 A.M. – 6 P.M.
POOL #3:	JACUZZI	Y	365 DAYS	N	HOW MANY: 1	OPENING PERIOD/ TIMES:	10 A.M. – 6 P.M.
POOL #4:	INFINITY POOL	Y	365 DAYS	N	HOW MANY: 1	OPENING PERIOD/ TIMES:	SAN SEBASTIAN EXCLUSIVE PLAZA 10 A.M- 6 P.M.

LOUNGERS	YES	FREE (except Beach)
MATRASSES	NO	
SUNSHADES	YES	FREE
TOWELSERVICE	YES	FREE (WITH TOWEL CARDS)
REMARKS		

INTERNET FACILITIES

WIFI PUBLIC AREAS	YES	FREE	SPECIFY AREAS: ALL
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SPORT, RECREATION & RELAXATION FACILITIES

SPORT	YES, Animation program	Free
AEROBICS	YES, Animation program	
YOGA	YES, Animation program	
AQUAGYM	YES	
PILATES	YES	
VOLLEYBALL	No	
BEACH VOLLEYBALL	No	
BOCCIA / PETANQUE / JEU DE BOULES	No	
DARTS	No	
FOOTBALL	No	
TABLE FOOTBALL	No	
BILLARD	Yes	
TABLE TENNIS	Yes	
TENNIS/PADDLE	Yes	
SQUASH	No	
MINI GOLF	No	
BOWLING	No	
GAME ROOM	Yes	
DIVING CENTRE	No	
WATERSPORTS	no	
REMARKS:	GUEST EXPERIENCE IS AVAILABLE TO BOOK EXCURSIONS AND EXPERIENCES OUT OF THE HOTEL	

RELAXATION	YES/NO:	FREE/PRICE (how much):
FITNESS / GYM	YES	FREE
HAMAM	YES	
SAUNA	YES	
INDOOR POOL	YES	
JACUZZI	YES	FREE
MASSAGES	YES	PRICE: AT THE RECEPTION
BEAUTY TREATMENTS	YES	PRICE: AT THE RECEPTION
HAIRDRESSER	YES	PRICE: AT THE RECEPTION
REMARKS:	SPA VITANOVA WITH CHARGE	

ENTERTAINMENT	YES/NO:	NUMBER OF DAYS A WEEK
FOR ADULTS & KIDS	YES	7
SHOWS	YES	7
LIVE MUSIC	YES	Between 5-7

OTHER FACILITIES

SHOPS	NO	
MINI MARKET	NO	
LAUNDRY & DRY SERVICE	YES	
MEDICAL SERVICE	YES	
PRIVATE PARKING	YES	FREE
PUBLIC PARKING	YES	FREE

SUSTAINABILITY (GSTC Global Sustainability Tourism Council)

GSTC approved sustainability certification	YES	Travellife gold. (EMAS)
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GRAN TACANDE PICTURES

www.dreamplace-hotels.com

