# **IMPORTANT TO KNOW**

#### CHECK-OUT TIME

- At 12:00 Noon (standard check-out applies)
- For late check out, contact reception for advice on the extra charge

#### LAUNDRY, DRY CLEANING & VALET

- Laundry bags and price lists are located on the armoire shelves
- Laundry dropped off by 09:00 will be returned by 18:00 the same day

#### GYM & SPA

- The gym is free of charge from 07:00 to 13:00 & from 14:00 TO 20:00
- Olympic Pool (extra charge reservation at Sport Shop in Gym)
- Tennis, Padel Tennis, Pickleball & Billiard (extra charge)
- Sauna, Steam & Hammam (all spa services) are available (charged extra)

#### NB:

Kindly note that the SPA and GYM are adults-only zones.

### BEACH

There is a free shuttle bus to the beach, each 30 minutes from 8:00 to 17:00 please take your beach towel with you.

#### SAFE BOX

• Usage instructions are displayed near the safe box

Valuables shall be placed inside the room safe

#### CLINIC

- 24 hours, 7 days a week (extra charge) from 10:00 to 15:30 & 19:00 to 22:00 (Doctor consultation)
- For medical assistance, contact reception #0

#### TOWEL CARDS

Lost, defective, or unreturned items to the reception incur a \$ 10 fee on bill upon check out.

#### WiFi

• WiFi is free of charge. Please log in your room number, family name and email.

### NB:

· All the above information is subject to prior confirmation.

# ACTIVITIES

- Stretching at 10:30
- Dance lessons at 11:15
- Darts at 11:30 & 15:00
- Aqua Gym daily at 11:45
- Afternoon program as per schedule on the board
- Kids Club daily from 11:00 to 13:00 & from 14:30 to 16:30
- VR Games from 1 9:00 to 22:00

### NB:

• Animation Team day-off Sundays (mini disco only)

### **ENTERTAINMENT**

- Face-painting at Aqua Park terrace daily at 20:00
- Mini-disco at Aqua Park terrace daily at 20:30
- Evening Show daily at 21:00 as per schedule



# BEVERAGES

#### Aqua Park

- Columbus Bar, 10:00 to 00:00, after midnight extra charge
- Olympic Bar, from 10:00 to 17:00
- Beach Bar, from 10:00 to 17:00
- Shisha Corner (Extra Charge), from 18:00 to 23:000

#### Aqua Blu

- Lobby Bar, 10:00 to 00:00, (after midnight extra charge)
- Concerto Bar, from 18:00 to 00:00
- Melody Bar, from 10:00 to 17:00
- Food Court Bar, from 10:00 to 17:00
- Beach Bar, from 10:00 to 17:00
- The Sky Bar, from 18:00 to 23:00 (Shisha Corner)

#### Aqua Vista

- Lobby Bar, 10:00 to 00:00, after midnight extra charge
- White Bar, from 10:00 to 17:00
- Red Sky Bar, from 10:00 to 17:00
- Beach Bar, from 10:00 to 17:00
- Cubana Bar, from 10:00 to 17:00
- Millennium bar from 18:00 to 23:00
- Shisha Corner (Extra Charge), from 16:00 to 23:00
- Olympic Bar, from 10:00 to 17:00 (Ice cream)

#### NB:

- All Inclusive includes a wide selection of national beverages, including alcoholic & soft drinks, juices, beer, coffee, tea & wine glasses.
- Hard drinks are all inclusive from 10:00 to Midnight.
- Hard drinks out of the above hours are subject to surcharge

### CONTACT

#### TELEPHONE:

· +20 653464801-05

EMAIL: · SALES@PICKALBATROS.COM

## **MEALS**

#### Breakfast

- Culina Restaurant, from 07:00 to 10:00 (Aqua Park)
- Tagine Restaurant, from 07:00 to 10:00 (Aqua Blu)
- Soprano Restaurant, from 07:00 to 10:00 (Aqua Vista)

#### Late Breakfast

- Culina Restaurant, from 10:00 to 11:00 (Aqua Park)
- Tagine Restaurant, from 10:00 to 11:00 (Aqua Blu)
- Soprano Restaurant, from 10:00 to 11:00 (Aqua Vista)

#### Tea Time

• Lobby Bar, from 10:00 to 17:00

#### Lunch

- L'Asiatique Restaurant, from 12:30 to 14:30 (Aqua Park)
- Tagine Restaurant, from 12:30 to 14:30 (Aqua Blu)
- Soprano Restaurant, from 12:30 to 14:30 (Aqua Vista)

#### Snacks

• Food Court from 13:00 to 17:00 (Aqua Blu)

#### Dinner

- Culina Restaurant, from 18:00 to 21:00 (Aqua Park)
- L'Asiatique Restaurant, from 18:00 to 21:00 (Aqua Park)
- Tagine Restaurant, from 18:00 to 21:00 (Aqua Blu)
- Soprano Restaurant, from 18:00 to 21:00 (Aqua Vista)
- Colonies & Italian a la carte restaurant at 18:00 (Aqua Vista) (1 time per stay needs reservation in advance with guest relation)

#### Late Dinner

• Tagine Restaurant, from 22:00 to 00:00 (Aqua Blu)

#### NB:

Location & meal times adjustments may apply due to weather or unforeseen circumstances.

#### A LA CARTE RESTAURANTS

- Each guest enjoys an exclusive gastronomic experience during their stay, with privileged access to our
- "COLONIES" & ITALIAN restaurants.
- For reservations, please contact Guest Relation Team in advance.

#### DRESS CODE

- · Smart casual in public areas & restaurants
- · Long trousers are required for gentlemen
- No swimwear or poolside attire in restaurants during dinner

#### NB:

• All the above information is subject to prior confirmation.

